



## STREAMLINE EVS REQUESTS

# Stop Adding Systems. Start Simplifying Them.

QR code scan. Instant assignment.  
Complete visibility. Zero logins.



## Better Patient Experience. Fewer Systems. Lower Costs.

Rapid Service Responder 2.0 (RSR) brings all your EVS requests into one simple platform. No new apps. No complicated logins. Just the tools your hospital and EVS staff already use.

### JUST A SIMPLE SCAN

- Location is pre-set.
- Issue types are clearly labeled, with room for custom requests.
- Anyone can submit a request in less than a minute.

### FASTER WORKFLOWS

- The closest team member is automatically assigned.
- Supervisors get notifications through tools they already use.
- EVS accesses assignments on devices they're already carrying.

### COST EFFECTIVE

- Eliminate the high cost of per-user licensing fees for enterprise ticketing systems.
- Gain efficiency and flexibility with a platform built specifically for EVS.

“This release represents a significant step forward in helping EVS teams respond faster, reduce friction, and clearly demonstrate their operational impact—without asking staff to jump through hoops to get help.”

**Coleen Doerner**

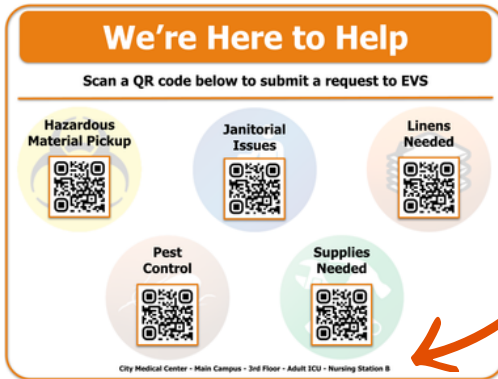
Director of Environmental Services, WakeMed

WakeMed eliminated per-user subscription fees, saving more than \$50,000 annually, while increasing ticket request volume by 40% across their 973-bed system.

# Close the Gap Between Request and Response.

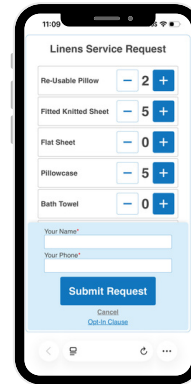
Every unanswered request is a patient waiting for something. From submission to resolution, every request is tracked, assigned, and visible, so your team can respond before it becomes a problem.

## USER EXPERIENCE



Scan the appropriate QR code.

Each code has a location assigned. The user only needs to input their contact info.

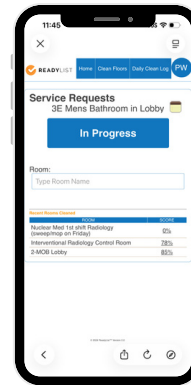


Make the service request.

## EVS TEAM MEMBER EXPERIENCE

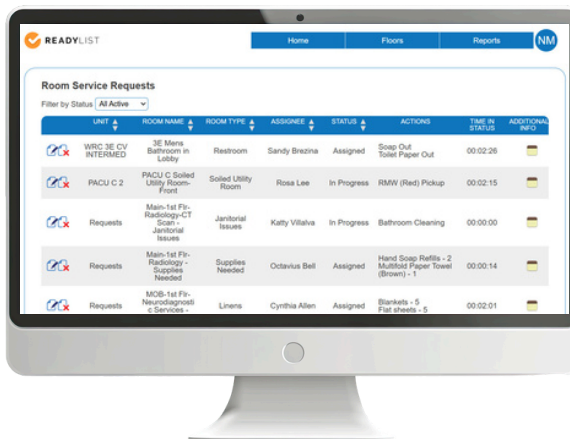
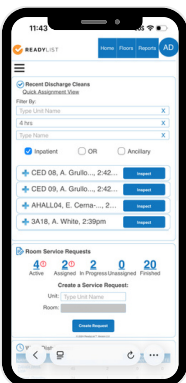


Get notified of the assignment on their mobile device.



Update the status of the request.

## EVS MANAGER EXPERIENCE



Can easily oversee requests, assignments and reports on desktop and mobile.

Our timely reports make it easier to find patterns in service requests, contributing to more cost-saving preventative maintenance.